## I CLAIM:

1.

5

10

15

- An e-commerce device providing instant voice and image for web page purchasing from flower shop comprises a server, servicing button, voice and image combined service device, wherein the server is linked to at least web page of the flower shop end having at least a servicing button, the servicing button is corresponding and links to the voice and image combined service device of the flower shop end web page, the voice and image combined service device is used to transmit a related information to correspond to the servicing button, and is directly connected to a surfing device at the customer end and the voice and image combined service device at the flower shop end, whereby the customer end can directly choose product from the flower shop and interact with the flower shop end.
- 2. The e-commerce device of claim 1, wherein the electronic commerce device is used to provide web page purchasing from the flower shop, and the server is linked to at least web page of the flower shop end having at least a servicing button, the servicing button is corresponding and links to the voice and

20

image combined service device of the flower shop end web page, the voice and image combined service device is used to transmit a related information to correspond to the servicing button, and is directly connected to a surfing device at the customer end and the voice and image combined service device at the flower shop end, whereby the customer end can directly choose product from the flower shop and interact with the flower shop end.